

Job title: Cabin Crew



Job title: Cabin Crew	Air cabin crew help make sure that airline passengers have a comfortable, safe and pleasant flight.
Entry requirements:	<p>You could do a college course like a Level 2 Certificate in Air Cabin Crew or study a cabin crew module as part of a broader travel and tourism course.</p> <p>Entry requirements You may need:</p> <ul style="list-style-type: none"> • 2 or more GCSEs at grades 9 to 3 (A* to D) for a level 2 course <p>You could start by doing a cabin crew advanced apprenticeship. This will usually take one year to complete. You'll do on-the-job training and spend time with a college or training provider.</p> <p>Entry requirements You'll usually need:</p> <ul style="list-style-type: none"> • 5 GCSEs at grades 9 to 4 (A* to C), usually including English and maths, for an advanced apprenticeship <p>Some airlines and private providers run 2-day cabin crew courses, which may help your chances of getting a job.</p>
Skills required:	<p>You'll need:</p> <ul style="list-style-type: none"> • customer service skills for working with passengers • excellent verbal communication skills • patience and the ability to remain calm in stressful situations • to enjoy working with other people • knowledge of public safety and security • the ability to accept criticism and work well under pressure • sensitivity and understanding for dealing with customers' needs • a desire to help people and a friendly manner • to be able to carry out basic tasks on a computer or hand-held device
What you'll do:	<p>Before a flight you could be:</p> <ul style="list-style-type: none"> • taking part in a meeting about the flight and its schedule • checking that there are enough supplies on the plane and that emergency equipment is working properly • greeting passengers • demonstrating emergency equipment and procedures <p>During a flight you might be:</p> <ul style="list-style-type: none"> • making sure passengers are comfortable • serving food and drinks, and selling duty-free items • making announcements • reassuring passengers in the event of an emergency, and making sure they follow safety procedures <p>At the end of a flight you'll often be:</p> <ul style="list-style-type: none"> • making sure passengers leave the plane safely • writing a flight report, including details about any unusual incidents • adding up and recording food and drink orders, and duty-free sales
What you'll earn:	<ul style="list-style-type: none"> • Starter: £12,000 • Experienced: £30,000 <p><i>These figures are a guide.</i></p>
Working hours, patterns and environment:	<ul style="list-style-type: none"> • You could work on an aircraft. • Your working environment may be physically demanding and cramped. • You may need to wear a uniform. • 30 to 40 hours, including evenings, weekends, bank holidays away from home.
Career path and progression:	<p>With experience, you could progress to cabin crew supervisor or a senior air cabin crew role.</p> <p>You could also work in a ground-based role like cabin crew training, recruitment, passenger services, marketing or sales.</p>